



4104 FOXTAIL COURT, KISSIMMEE FL 34746 - LIC # AL13194
TEL: 407-201-4604 FAX: 866-311-5273

Compassionate Care Sanctuary

VISITATION POLICY

Purpose

This policy and procedure are intended to promote resident visitation, while maintaining prudent infection control practices, in compliance with the regulations set forth in Chapter 408.823, Florida Statutes.

To uphold resident rights to visitation as assured under Florida Law, ensuring safety, compassion, and transparency.

Visitors are not required to show proof of vaccination or immunization status and we will not restrict visitation.

1. Resident Rights & Visitation Access

- All residents have the fundamental right to receive in-person visitors, including in assisted living settings, as part of their rights under the "No Patient Left Alone Act" (Section 408.823, Fla. Stat)
- Facilities may not require proof of vaccination or immunization as a condition for visitation.
- Consensual physical contact between residents and visitors is always permitted.



COMPASSIONATE CARE
SANCTUARY, LLC
Assisted Living Facility

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2. Essential caregiver Designation

- **Residents may designate a family member, friend, guardian or other individual as an Essential Caregiver.**
- **Essential Caregivers are permitted at least 2 hours of in-person visitation daily, in addition to any other allowed visits.**
- **This designation may be revised at the resident's request and documented accordingly.**

3. Mandatory Visitation Circumstances

- End-of-life situations.
- A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- The resident, client, or patient is making one or more major medical decisions.
- A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident, client, or patient who used to talk and interact with others is seldom speaking.

4. Visitation Logistics & Infection Control

- **Visits can occur at any time, subject to reasonable facility guidelines-No strict scheduling or limit on number of visitors, unless required by facility concerns.**



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- **Screening is not currently required for general visitors, but the facility is ready to educate visitors about infection control if needed.**
- **Hand hygiene is compulsory before and after visits. Face mask use is optional, unless required due to symptoms or outbreak conditions.**
- **Visitors showing respiratory symptoms or known exposure to infectious disease are encouraged to defer non-critical visit.**
- **Visits should ideally occur in private rooms or designated visitation spaces, particularly for residents in shared rooms-unless not feasible or resident objects.**

5. Operational Protocols

- **Visitation Policy will be posted in a prominent location**
- **Staff will ensure visitors acknowledgement of visitation rules.**
- **Compliance and enforcement of the policy are the responsibility of the facility administrator.**

This policy can be found on our website at [Compassionatecaresanctuary.com](https://www.compassionatecaresanctuary.com).

Complete statute located at <https://flsenate.gov/Laws/Statutes/2022/0408.823>